

How do professionals request Early Help?

- 1 Gain consent from the person with legal responsibility for the child or young person
- 2 Information will be shared between Cornwall Foundation Trust and Cornwall Council Children's Services
- 3 Complete the Request for Help Form

If you would like this information in another format or language please contact:

Cornwall Council, County Hall
Treyew Road, Truro TR1 3AY
Telephone: 0300 1234100
Email: enquiries@cornwall.gov.uk
www.cornwall.gov.uk

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Early Help Hub Pledge

- Put children and young people at the heart of all we do
- Work with professionals to identify problems and facilitate the right support at the right time for families, children and young people
- Process all requests within 48 hours
- Provide a practical, safe & useful service
- Listen to feedback from professionals and service users

Contacting the Early Help Hub

To make a request for Early Help Services, professionals will need to complete the Request for Help form available on the website and email it to

earlyhelphub@cornwall.gov.uk

+44 01872 322277

www.cornwall.gov.uk/earlyhelphub

Families can also request help directly by telephoning the hub or completing the form

The Hub is open Monday to Thursday 8.45 am to 5.15 pm and 8.45 am to 4.45 pm on Fridays. The Hub is closed on Bank Holidays.



the right
help

at the right
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by the right
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Cornwall Partnership 
NHS Foundation Trust

Together
for families
in Cornwall



What is Early Help?

Support is provided in both early childhood and early in the development of a problem.

It is available to children and young people of all ages from pre-birth up to the age of 18, or 25 where young people have special educational needs or a disability.

What is the Early Help Hub?

The Early Help Hub is the single point of access for professionals, families and young people to access **Early Help Services in Cornwall**



How does the Early Help Hub work?

- A skilled team of professionals from Cornwall's Integrated Health and Children's Services receive the Early Help Request for Help form electronically
- They process the referral and gather further relevant information from Cornwall Partnership NHS Foundation Trust, Education and Council records. This is added to the service request
- The triage team decides which Early Help service best meets the needs identified in the request. It is then allocated to the appropriate service within 48 hours
- The Hub works in partnership with: Family Information Service (FIS), Cornwall Partnership NHS Foundation Trust (CFT) Care Management Centre (CMC), and the Multi Agency Referral Unit (MARU), to ensure that the right support, information and guidance is offered
- The parent and professional are both informed of the outcome



What Early Help is available?

Services available through the Hub include:

- Autistic Spectrum Disorder Assessment
- Child and Adolescent Mental Health Services
- Child and Adolescent Mental Health and Learning Disability Service
- Children's Community Nursing/Diana Nurses and Psychologists
- Early Years Inclusion Service
- Family Group Conferencing
- Family Intervention Project
- Family Nurse Partnership
- Family Support
- Health Visiting (over 2 years)
- Paediatric Epilepsy Nurse Specialists
- Parenting Support
- Portage
- School Nursing
- Speech and Language Therapy
- Targeted Youth Support

The Hub and the services it offers, is developing all the time. For the latest list of all services available through the Hub, visit our website

www.cornwall.gov.uk/earlyhelphub